



Little River Holdings, LLC

Home Office:
2608 Government Center Drive
Manistee, MI 49660
231-299-1295
www.lrhedc.com

Organization: Little River Holdings, LLC
Subsidiary: Native Source Restaurant Group
Location: Wahlburgers
Cleveland, Ohio
Position: Host

Please Note This Position is Located in Cleveland, Ohio

Job Summary

The Host is the first and last point of contact for restaurant guests, responsible for creating a welcoming and organized front-of-house experience. This role manages guest flow, seating coordination, reservations, and initial guest interactions while supporting service teams to ensure a smooth and enjoyable dining experience.

Wahlburgers and Native Source Restaurant Group are subsidiaries of Little River Holdings, LLC. We are committed to hospitality excellence, strong teams, and honoring the values and economic sovereignty of the Little River Band of Ottawa Indians. We believe in building workplaces people are proud to be part of.

Essential Duties

The following is not an exhaustive list of duties. It represents a sample of essential work. The list of duties may change at any time with or without notice at the sole discretion of Little River Holdings.

1. Provide warm, friendly, and professional greetings to all guests upon arrival.
2. Manage guest waitlists and reservations using approved systems.
3. Coordinate seating to balance server sections and dining room flow.
4. Communicate wait times accurately and manage guest expectations.
5. Escort guests to tables and present menus when needed.
6. Assist servers and managers by communicating guest needs or special requests.
7. Respond professionally to guest questions or concerns, involving management as appropriate.
8. Maintain a clean, organized, and welcoming host stand and lobby area.
9. Follow all company policies, procedures, and operational standards.
10. Report to work on time, in proper uniform, well-groomed, and prepared for duties.
11. Perform all duties onsite and work assigned schedules including weekends and holidays.
12. Perform all other duties as assigned.



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Minimum Necessary Qualifications

Candidates must meet the following requirements, as demonstrated through past employment, education, testing, or a combination thereof:

1. Must be at least sixteen (16) years of age.
2. Minimum of six (6) months of customer service or restaurant experience preferred.
3. Strong communication and interpersonal skills.
4. Ability to remain calm and professional in a fast-paced environment.
5. Strong organizational skills and attention to detail.
6. Passion for hospitality and guest service.
7. Availability to work nights, weekends, and holidays.

Physical and Environmental Conditions

1. Standing and walking for extended periods.
2. Frequent bending, reaching, and light lifting up to twenty (20) pounds.
3. Restaurant environment with noise, crowds, and variable temperatures.
4. Ability to read, write, and communicate effectively in English.

Indian Preference applies in accordance with Ordinance #15-600-02

Hiring Salary Range: \$14.00 per hour to \$14.00 per hour

FLSA Status: Non-Exempt

Pay Schedule: Bi-Weekly

Background Check: Yes

To Apply: Please submit completed resume, cover letter, education transcripts, portfolio demonstrating past experience, any/all licensure(s) and/or certifications required/relevant for the position, front and back copies of a valid Tribal ID (if applicable) to the following email address: careers@lrhedc.com

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Conditions of employment with Little River Holdings includes superior performance in the selection process at the sole discretion of Little River Holdings, including but not limited to all of the following;



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any pre-employment interviews, skills testing, credentialing, reference checks and previous work history, passing post-offer drug tests and background checks, possession of valid required documents such as a Driver's License throughout employment, being insurable under the Tribal insurance policy, and successfully completing a ninety (90) day introductory period.