



LITTLE RIVER BAND of OTAWA INDIANS
2608 Government Center Drive
Manistee Michigan 49660

Information Technology Department

To: Tribal Ogema
From: IT Director
Date: May 5th, 2021
RE: Election 2021

MR. Ogema.

Please Note: The term "Election Board" used here means the USERID/EMAIL Address: electionboard@lrboi-nsn.gov. Any one of the individuals elected to server on the Election Board could have used the USERID/EMAIL.

On December 9th, 2020 at 7:43 AM the Election Board emailed asking the IT Director Le Vasseur to contact John at True Ballot (see: Attachment One). I responded at 7:47 AM asking the Election Board to enter a help desk ticket at HelpDesk@lrboi-nsn.gov (see Attachment Two).

On December 16th, 2020, the Election Board entered ticket number 13545 and that ticket was assigned to IT Director Le Vasseur. On December 18th, 2020 at 9:04 AM IT Director Le Vasseur updated the ticket after leaving a voicemail with John at True Ballot. On December 18th, 2020, at 10:37 IT Director Le Vasseur updated the ticket after speaking with John from True Ballot. This second update contains the formal format of the file True Ballot needed from the Election Board. (see Attachment Three). These updates were then sent to the Election Board via EMAIL.

On January 5th, 2021 IT Director Le Vasseur received an EMAIL from the Election Board stating, "this needs to be done today." The EMAIL included an EMAIL from John at True Ballot. IT Director Le Vasseur responded to the Election Board and the Leads that IT cannot create the data the Election Board must provide the data to IT Director Le Vasseur (see Attachment Four).

Later on, January 5th, 2021 the Enrollment Coordinator Jessica Wissner informed IT Director Le Vasseur (via voice call) that the data was stored in two CSV files on the Enrollment Coordinator "O" drive. IT Director Le Vasseur accessed the files, compressed them, and sent them to John at True Ballot.

On January 6th, 2021 IT Director sent an EMAIL to Election Board, Enrollment Coordinator, and the Leads that True Ballot received the files and was working with them (see Attachment Five).

On March 5th, 2021 the Enrollment Coordinator notified IT Director Le Vasseur that two files requested by the Election Board for True Ballot were ready to be sent (see Attachment Six).

On March 5th, 2021 IT Director Le Vasseur sent the two files to John at True Ballot. John at True Ballot responded that what was sent did not match what was agreed to and contracted for but that they would "work with the files" and try not to make any errors (see Attachment Seven).

On March 8th, 2021 IT Director Le Vasseur forwarded True Ballot's response to the Election Board and to Jay Sam (Operations Lead) with the IT Director's response to the True Ballot's comments about the files sent (see Attachment Eight).

Conclusions:

The Election Board assumed that the Enrollment Coordinator and the IT Director would create the correct file for the Election Board and send it to True Ballot. There are two problems with this assumption; First, neither the Enrollment Coordinator nor the IT Director were asked to do so or even informed of the assumption. Second, the "Ballot Type" field is information only the Election Board had, and that data was a result of the contract negotiations and meetings the Election Board had with True Ballot. The IT Director was not party to any of this. ***"Only the Election Board could create the single file with the Ballot Type data contained in it."***

The EMAIL response from True Ballot contained in Attachment Seven and Eight are concerning. First because they state, "SINGLE file that shows which group the voter belongs to. ... no such designation in the data." The missing data is Ballot Type, data only the Election Board has. Second, True Ballot states, "we will do our best not to make errors ...".

Since the IT Director and the Ogema are aware of two Tribal Citizens who did not receive a ballot until they asked for one, "errors" were in fact made. How many other "errors" or ballots not received were there?

Respectfully Submitted



George D. Le Vasseur
Little River Band of Ottawa Indians Tribal Government
Information Technology Director
HIPAA Security
LASO

George Levasseur

From: Election Board
Sent: Wednesday, December 9, 2020 7:43 AM
To: George Levasseur
Subject: ballot list

Hi George,

Can you call John at True Ballot, about how, we are going to get the list of voters to him, for the primary and regular election? Our number for the election is 4482001 Little River Band of Ottawa Indians. Johns number is 240 441 5941. Do you need Jessica or the election online to talk with him?

Thanks Election Board

George Levasseur

From: George Levasseur
Sent: Wednesday, December 9, 2020 7:47 AM
To: Election Board
Subject: RE: ballot list

Please submit a helpdesk ticket

From: Election Board <electionboard@lrboi-nsn.gov>
Sent: Wednesday, December 9, 2020 7:43 AM
To: George Levasseur <glevasseur@lrboi-nsn.gov>
Subject: ballot list

Hi George,

Can you call John at True Ballot, about how, we are going to get the list of voters to him, for the primary and regular election? Our number for the election is 4482001 Little River Band of Ottawa Indians. Johns number is 240 441 5941. Do you need Jessica or the election online to talk with him?

Thanks Election Board

Ticket : 13575



Client Info :

Name : Election Board

Location : 2608 Government Center Dr.

E-Mail : electionboard@lrboi-nsn.gov

ATTACHMENT THREE
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Ticket Info :

Report Date : 12/18/20 7:33 am

Due Date : 12/22/20 9:33 am

Reporter : Election Board (electionboard@lrboi-nsn.gov)

Location : 2608 Government Center Dr.

Department : Election Board

Tech : George Le Vasseur (glevasseur@lrboi-nsn.gov)

Priority : Medium

Status : Closed

Request Type : IT General

Subject : Election board

Request Detail :

George
When calling True Ballot, please use Election Number 4482101.
Thanks Election Board



Notes

Date	Name	Note
12/18/20 10:37 am	George Le Vasseur	<p>Spoke with John at True Ballot. I can create the type of file he needs and email it in a secure manner. basically the data he needs is:</p> <p>Tribal ID # First Name Middle Name Last Name Suffix Street Address City State ZIP Type of Ballot</p> <p>You can have Enrollment send the data to me in a spreadsheet or in a CSV file. If you need to have a Teams Meeting let me know and I can join in.</p> <p>thanks George</p>
12/18/20 9:04 am	George Le Vasseur	<p>.</p> <p>Left a voice mail with John on 12-18-20 at 9:04AM</p>

12/16/20 7:47 am	Election Board	<p>Request Detail from Ticket 13545:</p> <p>Election board: George Will you please call John at True Ballot, to see about sending the registered voters list for upcoming election? 240-441-5941 Thanks Election Board</p>
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ATTACHMENT Three
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ATTACHMENT FOUR
Page 1 of 2

George Levasseur

From: George Levasseur
Sent: Tuesday, January 5, 2021 1:23 PM
To: Election Board
Cc: Jessica Wissner; Valerie McDonnell; Jonnie Sam; Tammy Burmeister; William Willis
Subject: RE: 4482001 LRBOI Election Data

IT Does not have the data. Enrollment does. The election board must request it from Enrollment.
 On 12/18/2020 I updated the ticket with the information needed.
 Once I have the data I can encrypt it and send to John.

Notes				
Date	Name	Note	Time	
12/18/20 10:37 AM	George Le Vasseur	Spoke with John at True Ballot. I can create the type of file he needs and export it in a secure manner. Basically the data he needs is: Total ID # First Name Middle Name Last Name Email Street Address City State ZIP Type of Ballot How can have Enrollment send the data to me in a spreadsheet or in a CSV file. If you need to have a Teams Meeting let me know and I can join in. Thanks George 12/18/2020	0 mins	1
12/18/20 9:04 AM	George Le Vasseur	Left a voice mail with John on 12-18-20 at 9:04AM 12/18/2020	0 mins	1

From: Election Board <electionboard@lrboi-nsn.gov>
Sent: Tuesday, January 5, 2021 12:26 PM
To: George Levasseur <glevasseur@lrboi-nsn.gov>
Subject: Fw: 4482001 LRBOI Election Data

George,
 this needs done today.

From: john@trueballot.com <john@trueballot.com>
Sent: Monday, January 4, 2021 5:18 PM
To: Election Board <electionboard@lrboi-nsn.gov>
Subject: RE: 4482001 LRBOI Election Data

Warning! This message was sent from outside your organization and we are unable to verify the sender.

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Val, et al.

I have not received the voter data.

I spoke with George from IT several weeks ago. He knows the format, and said he would send it.

Per our acceptance of the agreement, we were supposed to have received the voter data last week (10 days prior to mail out). We need a week to get the ballots in the mail.

Please expedite the voter data.

We will do the best we can with what we have, when we get it.

If we do not get the voter data soon, the ballots will not go out on time.

TrueBallot, Inc.

John L. Seibel, President

(301) 656-9500

www.trueballot.com

George Levasseur

From: George Levasseur
Sent: Wednesday, January 6, 2021 11:34 AM
To: Election Board
Cc: Jessica Wissner; Jonnie Sam; Larry Romanelli; Tammy Burmeister; William Willis
Subject: Files

I have just talked to John at True Ballot and he has the files and says that he can work with them and move forward.

thanks

George D. Le Vasseur
Information Technology Director
Little River Band of Ottawa Indians
Tribal Government
231 398 6803 (O)

"The internet does not exist in the physical world.
The internet is a concept, an idea we have given life to."
G. Dennis

ATTACHMENT SIX

George Levasseur

From: George Levasseur
Sent: Friday, March 5, 2021 10:58 AM
To: Jessica Wissner
Subject: RE: Regular Election Lists

They have I will send them today
thanks

From: Jessica Wissner <jessicawissner@lrboi-nsn.gov>
Sent: Friday, March 5, 2021 10:53 AM
To: George Levasseur <glevasseur@lrboi-nsn.gov>
Subject: Regular Election Lists

Hi George,

I've created the lists for the upcoming Regular Election. They're on my "O" Drive under 2021 Regular Election. I'm not sure if the Election Board has submitted a helpdesk ticket yet, but these are the lists that need to be sent to True Ballot.

Thank you,

Jessica Wissner
Enrollment Coordinator
Little River Band of Ottawa Indians
2608 Government Center Drive
Manistee, MI 49660
(231) 398-6713
(863) 884-8245 Fax

ATTACHMENT SEVEN

George Levasseur

From: john@trueballot.com
Sent: Friday, March 5, 2021 5:36 PM
To: George Levasseur
Cc: Election Board
Subject: 4482102 RE: Regular Election

Warning! This message was sent from outside your organization and we are unable to verify the sender.

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Thank you.

1. The election number for this election is 4482102. If you don't use the election number it is likely that your email will go to spam, or that an error will be made with the contents.
2. We requested (part of our proposal and contract) a SINGLE file with a field that shows which group the voter belongs to. You have delivered two files with no such designation in the data. We will use your files and multiple data imports required and will do our best not to make any errors.
3. We have not received the ballot type/positions/responses. The voter files are the LAST piece of data that we need. We will work with them

TrueBallot, Inc.
John L. Seibel, President
(301) 656-9500
www.trueballot.com

From: George Levasseur <glevasseur@lrboi-nsn.gov>
Sent: Friday, March 5, 2021 3:46 PM
To: john@trueballot.com
Cc: Election Board <electionboard@lrboi-nsn.gov>
Subject: Regular Election

John Attached are two zipped files.

George D. Le Vasseur
Information Technology Director
HIPAA Security Officer
LASO
Little River Band of Ottawa Indians
Tribal Government

"Shame on the man of cultivated taste who permits refinement to develop into fastidiousness that unfits him for doing the rough work of a workaday world."

- Theodore Roosevelt, Citizenship in a Republic.

ATTACHMENT EIGHT

George Levasseur

From: George Levasseur
Sent: Monday, March 8, 2021 7:40 AM
To: Valerie McDonnell
Cc: Election Board; Jonnie Sam
Subject: FW: 4482102 RE: Regular Election

Please see the response from True Ballot.
IT sent the Vendor the data that was provided.

The Election Board must provide the data as requested
by the vendor. IT cannot create the data as IT would be guessing as to what it should be.

George D. Le Vasseur
Information Technology Director
HIPAA Security Officer
LASO
Little River Band of Ottawa Indians
Tribal Government

"Shame on the man of cultivated taste who permits refinement to develop into fastidiousness
that unfits him for doing the rough work of a workaday world."
- Theodore Roosevelt, Citizenship in a Republic.

From: john@trueballot.com <john@trueballot.com>
Sent: Friday, March 5, 2021 5:36 PM
To: George Levasseur <glevasseur@lrboi-nsn.gov>
Cc: Election Board <electionboard@lrboi-nsn.gov>
Subject: 4482102 RE: Regular Election

Warning! This message was sent from outside your organization and we are unable to
verify the sender.

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Thank you.

1. The election number for this election is 4482102. If you don't use the election number is it likely that your email will go to spam, or that an error will be made with the contents.
2. We requested (part of our proposal and contract) a SINGLE file with a field that shows which group the voter belongs to. You have delivered two files with no such designation in the data. We will use your files and multiple data imports required and will do our best not to make any errors.
3. We have not received the ballot type/positions/responses. The voter files are the LAST piece of data that we need. We will work with them

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