# Chapter 4. Rent Payments, Collection, and Eviction Procedures for <u>Low Low Income Elder</u> and <u>Tribally Owned Rental Homes\_Tribal Rental Units Houses</u>.

## Section 1. Authority, Purpose.

- 1-1. Authority. In accordance with Sections 6.01(a) and (c) and 6.02(b) of the Housing Commission Ordinance, Ordinance #04-700-01, the Housing Commission hereby promulgates these regulations for rent payments, <u>delinquent</u> collections, and eviction procedures for <u>low low-income elder and tribally tTribally-owned rental units-homes</u>.
- 1-2. Purpose. The purposes of this Chapter is to establish procedures for the collection of rent's payments from individual or families renting homes through the Tribe's Housing Department and to establish a comprehensive statement of policy and actions, including eviction as a remedy of last resort, which will be taken to enforce the terms of the lease including, payment of rent's payments.rent.

These regulations are designed to serve as:

- a. A policy for the Housing Department to use in collecting rents.
- b. A document that provides for consistent, equitable, and uniform treatment of clients.
- c. A basis for decision-making by Housing Department staff.
- d. A training manual for newly-hired or appointed staff.
- 1-3. Application. These regulations are applicable to all renters participating in the following Housing Department programs:tenants residing in Elder Housing units at Aki Maadiziwin or in Tribal rental unitshouses.
- a. Elder Housing units at Aki Maadiziwin
- b. Tribally owned rental units.

#### Section 2. Definitions.

- 2-1. General. For purposes of this regulation, certain terms are defined in this section. The word "shall" is always mandatory and not merely advisory. Unless defined elsewhere, terms defined in Chapter 1 and the Housing Commission Ordinance are considered as defined therein for purposes of this Chapter.
- 2-2. Head of Household means the Tribal Member who is the primary resident on a lease for a Tribally-owned rental unit-of any kind.

- 2-3. Payment Agreement means a written document executed by the Head of Household and the Housing Department, agreeing to the terms of repayment for a delinquent account.
- 2-4. Tenant means a person who is listed as a tenant on a lease for a Tribally-owned rental unit of any kind.

#### Section 3. Requirements and Procedures.

- 3-1. Amount of Required Monthly PaymentRent. The amount of required rent paymentsThe amount of monthly rent will be determined at the initial admission and prior to a tenant's occupancy as stipulated in the lease agreement.
- 3-2 Income-Based Rent. The Tribe has both Elder Units HousesHousing units at Aki Maadiziwin are rented on an income base subsidy rental units and fair. Tribally owned rental unitsTribal rental houses are rented at market value rental units. If a tenant is in an income based subsidy rental unit, the tenant's rent shall be changed based on the tenants' change of income. Any change in the monthly rent required shall be determined in accordance with Tribal law.
- 3-32. Other Charges. Additional charges other than rent payments may be required as follow:
  - a. Charges for damages caused to the rental unit, property grounds or its furnishings:
  - b. Agreed-Agreed-upon repayments of past-delinquentey accounts:
  - c. Other charges as specified in the Lease Agreement, or in Chapters 2, <u>-and-3</u>, and 6 of the Housing Commission Regulations, or in any other regulations adopted by the Tribe.
- 3-43. Due Date for Rent and Other Charges. All rent or other charges for the current month shall be paid on or before the 15<sup>th</sup> day of each month without billing/or prior notice. Payments not received on or before this date will be considered delinquent, unless the tenant has entered into a written Payment Agreement with the Housing Department to pay the amount due at a later date.
- 3-54. Payment Agreements. If a tenant is unable to make his-a payment for current rent or other charges when due, the tenant may request an extension from the Housing Department. Extensions shall be authorized and documented by execution of a "Payment Agreement" between the tenant and the Tribe duly represented by the Housing Department Director as peraccording to the following procedures:
  - a. Payment Agreements may include provisions allowing delayed payment or of rent or other charges. Payment Agreements must include a schedule for repayment of any amounts that are delinquent. Participants are encouraged, and may be required, to agree to have direct payments made to the Housing Department in the form of

wage assignments, within the limits allowed by the law, social services payment, interest payments, etc.

- b. The Tribe, duly represented by the Housing Director, willshall approve the first request for Payment Agreement in situations of unusual temporary financial hardship. A subsequent request for a Payment Agreement will be approved only if an unusual temporary financial hardship is proven and the payment records of the tenant during the preceding 6 months, or length of tenancy if less than 6 months, shows no delinquency delinquent payments, and no Payment Agreement has been executed during the prior year, or length of tenancy is less s-than one year. For purposes of this paragraph, circumstances that warrant financial hardship include, but are not limited to, the following:
  - 1. Unusual or unexpected family expenses, such as a death in the family or high medical expenses not covered by insurance. The term "unusual and unexpected family expenses" does not include higher than usual normal expenses such as grocery bills, utility bills or store bills; or
  - 2. Sudden and unexpected loss of income.
- c. If a tenant continues to fall further behind in rent or other charges, even with the relief provided under a Payment Agreement, the Director will determine whether the family is capable of adhering to any form of payment agreements. If a tenant is able to pay current charges, but is unable to pay past balances, the Director may authorize entering into a new Agreement. The new Payment Agreement may include a reduction in the amount of repayment required each month to repay the balance due, but the Director must require some repayment of the balance each month.
- d. If the Director denies a tenant's request to enter into, or renegotiate, a Payment Agreement, the tenant may appeal the decision to the Housing Commission according to Article VI, Section 6.03 (a)(1) of the Housing Ordinance, Ordinance #04-700-01.
- e. Payment Agreements are binding and must be honored by the tenant. Tenants who fail to make good faith efforts to comply with the terms of a Payment Agreement may forfeit their right to obtain time to cure a delinquency. A Notice of Termination will be issued and eviction proceedings instituted, if the Director determines that a tenant has failed to make good faith efforts to honor his obligations under a Payment Agreement.

#### Section 4. Delinquent Accounts.

4-1. Notice of Delinquency. All tenant accounts will be reviewed by the Director. If a tenant is still delinquent on the twentieth-fifth (25<sup>th</sup>) fifteenthsixteenth (156<sup>th</sup>) day of the month a

"Notice of Delinquency" will be sent to the tenant by the <u>DirectorHousing Department</u>. The Notice of Delinquency will state the following:

- a. The type of charge (rent, other charges) that is delinquent;
- b. The date the rent or other charges were due;
- c. The amount of rent or other charges that is in arrears;
- d. A statement that asks the tenant to pay the arrearage upon receipt;
- e. Notice that, IiIf payment cannot be made upon receipt of the Notice of Delinquency, notice that the tenant must, within seven (7) days of the date of the Notice, contact the execute a Payment Agreement with the Housing Department within seven (7) days of the date of the Notice of delinquency to discuss the situation and make arrangements to correct the delinquency execute a Payment Agreement; and.
- f. If Notice that if the tenant fails to pay the arrearages within full or to contactenter into a Payment Agreement with the Housing Department within seven (7) days of the date of the Notice of delinquency, the Department will issue a Notice of Termination.
- 4.2. Second Notice of Delinquency. If within ten (10) days after the date of the Notice of Delinquency, a tenant refuses or fails to respond to the Notice of Delinquency or of the tenant refuses or fails to either (a) repay the delinquent amount; or (b) execute a Payment Agreement, the Director or any Housing Department Administrative Assistant duly appointed to that effect, shall hand deliver, or send by first class mail, a "Second Notice of Delinquency" to the tenant. The Second Notice of Delinquency will state the following:
- a. The type of charge (rent, other charges) that is delinquent;

  b. The date the rent or other charges were due;
  c. The amount of rent or other charges the tenant is in arrears, including any additional amounts that have become delinquent since the first Notice of Delinquency was sent;
  d. A statement that asks the tenant to pay the arrearage upon receipt.
  e. Notice that the tenant must pay the arrears or execute a Payment Agreement within ten (10) days of the date of the Second Notice to avoid the need for institution of eviction proceedings by the Housing Department.
- 4-32. Notice of Termination. If within ten (10) seven (7) days after the date of the Second Notice of Delinquency, a tenant refuses or fails to respond to the Notice or fails to either (a) pay the delinquent account; or (b) to execute a Payment Agreement, the Director or any Housing Department Administrative Assistant duly appointed to that effect, shall hand deliver, or send by certified mail, hand delivery, or Return Receipt Requested Delivery, -a "Notice of Termination" to the tenant. The Notice of Termination shall notify the tenant that the tenant has twentyhirty (3020) days to either: (a) meet with the Director and explain his actions and work out a repayment plancontact the Housing Director to execute a

<u>Payment Agreement</u>; or (b) vacate the premises. The Notice of Termination shall state the following:

- a. The type of charge (rent, other charges) that is delinquent;
- b. The date the rent or other charges were due;
- c. The total amount of rent or other charges the tenant is in arrears, including any additional amounts that have become delinquent since the first and Second Notice of Delinquency were was sent;
- d. Notice that the tenant must pay the rent or other charges in arrears upon receipt, or that the tenant he should schedule a meeting with the Director within the period of time state abovemust pay the arrearages, execute a Payment Agreement, or that the tenant should vacate the premises upon expiration of the 30 days from the date of the Notice of Termination to avoid eviction proceedings.

## Section 5. Unlawful Detainer Proceedings.

5-1.	Obligation to Vacate the Premises. Any tenant who has received all of the notices above
	and has failed to: pay the amount of arrearages in full or execute a Payment Agreement or
	comply with the terms of an executed Payment Agreement must vacate the premises rented
	from the Tribe within 3020 days of the date of the Notice of Termination.

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b. Comply with the terms of his Payment Agreement; or

c. Execute a Payment Agreement with the Director

must vacate the premises rented from the Tribe within 30 days after receiving a Notice of Termination.

- 5-2. Court Proceedings. If a tenant fails to vacate the premises within the thirtywenty (3020) days provided, the Tribe Department shall commence unlawful detainer proceedings against that tenant before the Tribal Court. Once a complaint for unlawful detainer proceedings has been filed with the Court, the Tribe will Department may agree to file a motion to dismiss those proceedings only if one of the following occurs:
  - a. The tenant pays the entire amount of rent or other charges owed; or
  - b. The tenant enters into a Payment Agreement with the Director, which includes assignment of the maximum percent of wages allowed by the law or any other certain regular income due to the tenant.

- 5-3. Refusal Decline to Dismiss. The Department may decline to dismiss eviction proceedings and continue with termination of the lease agreement if the Department has previously filed an eviction proceeding against the same tenant within the prior 12-month period or the tenant received 2 or more Notices of Termination during the tenancy period.
- 5-34. Eviction Procedure. If after notice and hearing, the Tribal Court enters an order evicting the tenant from the premises, the Tribe-Department shall be entitled to request the assistance of the Tribe's Public Safety Department in executing the order and evicting the tenant.

#### Section 6. Leaving with a Delinquency.

- 6-1. Effect of Leaving with a Delinquency. If a tenant voluntarily vacates or is evicted from a unit without paying all amounts due to the Tribe, the tenant shall be ineligible to receive any further assistance from the Tribe until the amount due is paid in full renew their lease agreement with the Tribe and no new lease may be executed until their account is paid in full. The Director may grant a waiver to a former tenant, which allows him the former tenant to participate in Housing Department programs, provided that the former tenant makes arrangements to pay back the amount owed.
- 6-2. Collection of Delinquency. The fact that a tenant vacates or is evicted from a rental unit with amounts still owed to the Tribe, does not free the former tenant of his responsibility to pay the amount owed in full. Upon the tenant vacating or being evicted from the rental unit, his account will be reconciled to reflect outstanding rents or other charges due to the Tribe, the cost of any damages to the rental unit, and any other charges to be assessed against the former tenant. The Tribe may attempt to collect amounts owed on delinquent accounts using any lawful method, including, but not limited to, personal telephone calls, mailings, referral of the delinquent account to a collection agency or filing judicial collection proceduresproceedings.

## Section 7. \_\_\_Security Deposits

- 7-1. Security Deposits Required. A security deposit is required by each applicant selected for a rental unit tenant. Such The security deposit shall be paid under the terms of the lease agreement, but shall not exceed one month's rent, as stated in Chapter 3, section 4(s) of this Regulation. Each security deposit will be deposited in an interest bearing account established by the Housing Tribe's Accounting Department for this purpose. The obligation to reimburse the security deposit does not encompass the interests earned on such deposits. The interests earned on such deposits will be transferred on an annual basis to the Rental Income line item of the Housing Department's budget for the following year.
- 7-2 Limitations on Use of Security Deposit. Security deposit funds may be used only to reimburse the landlord for actual damages not reasonably expected in the normal course of habitation and/or to pay the landlord for rent in arrearage, rent due for the premature termination of the rental agreement, and for utility bills not paid by the tenant. Security

deposits may not be applied toward the payment of rent or other charges while the tenant occupies the rental unit. The security deposit may not serve as the last month's rent.

7-3. Reimbursement of Security Deposit. Within thirty sixty (3060) days after a tenant vacates the rental unit, the Housing Department will forward the tenant an accounting of his security deposit account, together with a check for the amount of the security deposit refund, if any, and, if applicable, an itemized bill for any amounts still due to the Tribe. The notice of damages must include the following statement in 12 point boldface type:

"YOU MUST RESPOND TO THIS NOTICE BY MAIL WITHIN <u>SEVEN (7)</u> DAYS AFTER RECEIPT OF THE SAME OTHERWISE YOU WILL FORFEIT THE AMOUNT CLAIMED FOR DAMAGES."

If the Tribe fails to submit to the tenant the above list of damages in the time and manner stated above as required by this Subsection, it is presumed that no damages are due and the Tribe shall refund the entire amount of the security deposit.

7.4. Dispute of Charges. Upon a tenant's dispute of charges, the Tribe has ninety (45 90) days from the time the occupancy ended; to file, in Tribal Court, a suit against the tenant in order to keep the disputed money to cover the alleged damages. The security deposit is considered the tenant's property until the Tribe obtains a money judgement from the court for the disputed amount.

Failure of the Tribe to bring suit within the <u>ninety (4590)</u> -day term period above constitutes a waiver of all claimed damages, and the Tribe is liable for the full amount of the security deposit to the tenant.

## Section 8. \_\_\_Charges to Tenants.

- 8-1. Damages to Rental Unit. Tenants will be required, at their own expense, to repair damages to renal homes if a Housing Department inspection finds that the damage appears to have been deliberate or could have been avoided. The Housing Department shall notify tenants in writing of any repairs it determines the tenant is responsible for, which includes a specific description of the item(s) to be repaired, the procedures for obtaining approval of repairs and the time period within which those repairs must be completed. If the tenant fails to properly complete the necessary repairs, or pay the cost of completing those repairs, the Housing Department may make arrangements to complete or pay the cost of those repairs and charge the tenant for the cost. The Director may allow tenants a period of time to complete repayment of repair costs, if warranted. If the tenant fails to pay repair costs properly charged, the Tribe—Department may institute termination procedures as established in this Chapter.
- 8-2. Other Charges. Other charges, such as for example, the cost of towing junk cars, pet control and street light replacement, that may be incurred by tenants will be collected in the same manner described in <u>Section</u> 8-1 above.

## Section 9. \_\_\_Automatic Payments and Payments in Advance

- 9-1. Automatic Payments. The Housing Department offers the option to receive automatic electronic payments. To that effect the Housing Department will cooperate with tenants to make arrangements with a tenant's employer or other source of income to automatically deduct rent from his paycheckfor automatic rent deductions payment, if allowable.
- 9-2. Payments in Advance. The Housing Department will accept advance payments for the entire period of the rent or for periods of time longer than one monthly period. The Housing Accounting Department will issue the tenant a receipt stating the total amount received and the rental period covered by such payment. Also, tThe receipt will include any additional charges the tenant may be subject to or any credit balance he may be entitled to as a consequence of changes that may have taken place in the rent charges structure during the time covered by the advance payment.

#### Section 10. Past Delinquencies

10-1. Delinquencies at the time this Chapter enters into Effect. Any tenant who is delinquent as of the date this Chapter is adopted effective shall have sixty (60) days to either pay any delinquent amount or enter into a Payment Agreement with the Director in accordance with section 3, 3-4 of this Chapter. If the tenant fails to bring his up to date account and/or to execute a Payment Agreement, the Director will institute the collection and eviction procedures as stated in this Chapter.

# Section 1110. \_\_\_\_Grievances.

- 1110-1. Right to Appeal. If a tenant disagrees-wishes to object with to any final action or decision of the Director, or an enforcement measure of a the Housing Department' staff, he the tenant may make an appeal as provided for in Article VI, Section 6, Paragraph 6.03 of the Housing Commission Ordinance, Ordinance #04-700-01.
- 4110-2. ——Duty to Pay Rent while Appeal is Pending. In no case may a tenant may not withhold rent or payment of other charges while his appeal's decision is pendingthe appeal is pending. —If the appeal action refers to disputed rent or other charges, the tenant's payments will be kept in a separate account until the appeal is decided. —If a tenant fails to pay rent or other charges while awaiting a decision on an appeal, the tenant will lose his the right to continue with the appeal. Late fees will continue to accrue as applicable during the pendency of any appeal.

# Section 1211. -Illegal Drug Activities.

<u>1211</u>-1. ——Prohibition of Illegal Drug Activities. As per Chapter 3, section 4, 4-5 (o), any conviction, including "no contest" pleas, for a drug related criminal activity shall be grounds for immediate termination of the lease agreement with that tenant. The Tribe

<u>Department</u> is authorized to commence immediate proceedings to evict that tenant in accordance with this Chapter.

## Section 1312. Adoption; Amendment; Repeal

- 1312-1. \_—Adoption. This Chapter is approved by the Housing Commission by Resolution No. HC 11-0519-05 on May 19, 2011, and approved by the Tribal Council on June 15, 2011.
- 132-2. Amendment. This regulation may be amended by the Housing Commission in accordance with the Administrative Procedures Act, Ordinance #04-100-07. These regulations are amended by:
  - <u>a. Housing Commission Resolution #HC -2014 , approved by Tribal Council Resolution #14-0924 .</u>
- 1312-3. \_\_\_\_\_Severability Clause. If any provision of this regulation or its application to any person or circumstance is held invalid, the invalidity does not affect other provisions or applications of this regulation which can be given effect without the invalid provision or application, and to this end the provisions of this regulation are severable.
- 1312-4. Compliance. In regards to compliance with this regulation, substantial compliance with the 'spirit' of this regulation rather than complete compliance is acceptable.
- 1312-5. ——Sovereign Immunity. Nothing in this Regulation shall provide or be interpreted to provide as a waiver of sovereign immunity from suit of the Tribe or any of its governmental officers and/or agents.
- by Tribal Council. <u>Delinquent accounts with pending Notice(s) of Delinquency, Notice(s) of Termination or Tribal Court unlawful detainer proceedings shall proceed according to the regulations in place at the time the notice(s) were mailed or the proceedings were filed.</u>