



North Channel Brewing Company

Bad Axe Brewery

86 Washington St, Manistee, MI 49660

Manistee, MI 49660

231-299-1295

Position: **Host (Full and Part-Time)**

North Channel Brewing Company

North Channel Brewing is in the historic North Channel Building on Washington Street in Downtown Manistee. Situated along the Manistee River next to the drawbridge, it offers a unique setting to enjoy high-quality craft draft beer while taking in views of downtown, the bridge, and passing freighters. North Channel Brewing is an ode to the rich and fascinating history of Manistee, weaving the community's story into everything we do.

North Channel Brewing operates under Little River Holdings, the investment enterprise of the Little River Band of Ottawa Indians. Little River Holdings is a diversified holding company created to invest in, support and manage businesses that meet our investment criteria in pursuit of our mission and vision.

Mission: To bring people together through exceptional craft beer and thoughtfully prepared food, creating a welcoming space where community, conversation, and connection thrive.

Vision: To build a lasting gathering place that strengthens our community and becomes a tradition for generations to come.

Values: Love, wisdom, respect, bravery, honesty, humility, and truth.

Job Summary

The Host is the first and last point of contact for restaurant guests, responsible for creating a welcoming and organized front-of-house experience. This role manages guest flow, seating coordination, reservations, and initial guest interactions while supporting service teams to ensure a smooth and enjoyable dining experience.

Essential Duties

The following is not an exhaustive list of duties. It represents a sample of essential work. The list of duties may change at any time with or without notice at the sole discretion of Little River Holdings.

1. Provide warm, friendly, and professional greetings to all guests upon arrival.
2. Manage guest waitlists and reservations using approved systems.
3. Coordinate seating to balance server sections and dining room flow.



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4. Communicate wait times accurately and manage guest expectations.
 5. Escort guests to tables and present menus when needed.
 6. Assist servers and managers by communicating guest needs or special requests.
 7. Respond professionally to guest questions or concerns, involving management as appropriate.
 8. Maintain a clean, organized, and welcoming host stand and lobby area.
 9. Follow all company policies, procedures, and operational standards.
 10. Report to work on time, in proper uniform, well-groomed, and prepared for duties.
 11. Perform all duties onsite and work assigned schedules including weekends and holidays.
 12. All other duties as assigned.

Minimum Necessary Qualifications

Candidates must meet the following requirements, as demonstrated through past employment, education, testing, or a combination thereof:

1. Minimum of six (6) months of customer service or restaurant experience preferred.
2. Strong communication and interpersonal skills.
3. Ability to remain calm and professional in a fast-paced environment.
4. Strong organizational skills and attention to detail.
5. Passion for hospitality and guest service.
6. Availability to work nights, weekends, and holidays.

Physical and Environmental Conditions

1. Standing and walking for extended periods.
2. Frequent bending, reaching, and light lifting up to twenty (20) pounds.
3. Restaurant environment with noise, crowds, and variable temperatures.
4. Ability to read, write, and communicate effectively in English.

Indian Preference applies in accordance with Ordinance #15-600-02

Hiring Salary Range: Negotiable and Commensurate with Verified Qualifications

FLSA Status: Non-Exempt

Pay Schedule: Bi-Weekly

Background Check: Extensive



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To Apply: Please submit your contact information to the following email address: careers@lrhedc.com

Conditions of employment with Little River Holdings includes superior performance in the selection process at the sole discretion of Little River Holdings, including but not limited to all of the following; any pre-employment interviews, skills testing, credentialing, reference checks and previous work history, passing post-offer drug tests and background checks, possession of valid required documents such as a Driver's License throughout employment, being insurable under the Tribal insurance policy, and successfully completing a ninety (90) day introductory period.