



North Channel Brewing Company
Bad Axe Brewery
86 Washington St, Manistee, MI 49660
Manistee, MI 49660
231-299-1295

Position: Server (Full and Part-Time)

North Channel Brewing Company

North Channel Brewing is in the historic North Channel Building on Washington Street in Downtown Manistee. Situated along the Manistee River next to the drawbridge, it offers a unique setting to enjoy high-quality craft draft beer while taking in views of downtown, the bridge, and passing freighters. North Channel Brewing is an ode to the rich and fascinating history of Manistee, weaving the community's story into everything we do.

North Channel Brewing operates under Little River Holdings, the investment enterprise of the Little River Band of Ottawa Indians. Little River Holdings is a diversified holding company created to invest in, support and manage businesses that meet our investment criteria in pursuit of our mission and vision.

Mission: To bring people together through exceptional craft beer and thoughtfully prepared food, creating a welcoming space where community, conversation, and connection thrive.

Vision: To build a lasting gathering place that strengthens our community and becomes a tradition for generations to come.

Values: Love, wisdom, respect, bravery, honesty, humility, and truth.

Job Summary

The Server is responsible for delivering attentive, friendly, and knowledgeable table service to all guests while ensuring accurate order execution and exceptional dining experiences. Servers serve as ambassadors of the restaurant by demonstrating hospitality excellence, menu expertise, and teamwork in a fast-paced, high-volume environment. This role plays a critical part in guest satisfaction, operational success, and repeat business.

Essential Duties

The following is not an exhaustive list of duties. It represents a sample of essential work. The list of duties may change at any time with or without notice at the sole discretion of Little River Holdings.

1. Provide warm, professional, and attentive service to all guests, ensuring a positive and memorable dining experience.



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2. Execute all work in an ethical manner consistent with organizational values.
 3. Demonstrate thorough knowledge of food, beverage, and ingredient menus, including preparation methods and potential allergens.
 4. Guide guests through menus and make informed food and beverage recommendations based on guest preferences.
 5. Accurately take guest orders and enter them into the Point of Sale (POS) system in a timely manner.
 6. Deliver food and beverages promptly, ensuring accuracy, presentation standards, and guest satisfaction.
 7. Monitor guest tables to ensure needs are anticipated and met throughout the dining experience.
 8. Follow company policies for handling guest allergies and dietary restrictions to ensure guest safety.
 9. Coordinate with kitchen, bar, and service team members to ensure timely and accurate service.
 10. Process guest payments accurately, present checks in a timely manner, and complete all required cash-handling procedures.
 11. Respond professionally to guest concerns or complaints, promptly involving management when necessary to ensure resolution and satisfaction.
 12. Maintain clean, sanitary, and organized service areas, including tables, service stations, and dining areas.
 13. Report to work on time, in proper uniform, well-groomed, and prepared for assigned duties.
 14. Accurately clock in and out according to company policy.
 15. Perform all duties onsite and work assigned schedules including weekends and holidays.
 16. Follow all company policies, procedures, and operational guidelines.
 17. All other duties as assigned.

Minimum Necessary Qualifications

Candidates must meet the following requirements, as demonstrated through past employment, education, testing, or a combination thereof:

1. Minimum of one (1) year of restaurant experience in a full-service, high-volume environment preferred.
2. Strong knowledge of food service and hospitality standards.
3. Ability to provide responsible alcohol service when applicable and in accordance with all laws and company policies.
4. Ability to work effectively in a fast-paced, high-volume environment.
5. Strong task focus with the ability to prioritize multiple responsibilities.



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6. Passion for hospitality and delivering exceptional guest service.
 7. Ability to communicate the restaurant's story, culture, and mission when appropriate.
 8. Availability to work nights, weekends, and holidays as required.

Physical and Environmental Conditions

1. Position requires standing and walking for extended periods during shifts.
2. Frequent reaching, bending, lifting, and carrying required.
3. Ability to lift and carry up to forty (40) pounds.
4. Work performed in a restaurant environment with exposure to noise, crowds, and alcohol service.
5. Ability to read, write, and communicate effectively in English.

Indian Preference applies in accordance with Ordinance #15-600-02

Hiring Salary Range: Negotiable and Commensurate with Verified Qualifications

FLSA Status: Non-Exempt

Pay Schedule: Bi-Weekly

Background Check: Extensive

To Apply: Please submit your contact information to the following email address: careers@lrhedc.com

Conditions of employment with Little River Holdings includes superior performance in the selection process at the sole discretion of Little River Holdings, including but not limited to all of the following; any pre-employment interviews, skills testing, credentialing, reference checks and previous work history, passing post-offer drug tests and background checks, possession of valid required documents such as a Driver's License throughout employment, being insurable under the Tribal insurance policy, and successfully completing a ninety (90) day introductory period.